

Pinellas County Schools' Be Smart Wellness Program

2015/16 Year End Results



District Employee Wellness Committee

- Ted Pafundi, Director of Risk Management & Insurance
- Gina DeOrsey, On-Site Humana Patient Advocate
- Catherine Gerard, Food Service
- Kara Hager, Employee Wellness Coordinator
- o Dawn Handley, Transportation Wellness Coordinator
- Dr. Barbara Hires, Area Superintendent
- Peggy Johns, Supervisor, PK-12 Health Education
- Janet Lang, On-Site Humana Representative
- o Demorris Lee, Communications Coordinator
- o Don Lykins, Health Advocate On Site Representative
- Lauren Oliver, American Cancer Society
- April Paul, Supervisor of Employee Benefits
- Ken Peluso, Board Member
- o Jane Schultz, P-Tech, St. Pete, Wellness Champion
- Leslie Viens, Aon-Hewitt, On-Site Representative
- o Wendy Weaver, Humana, Corporate Wellness



Why Staff Wellness?

- Provides programs and opportunities to promote, educate and reward employees and their family members in making voluntary behavior changes to get healthier.
- Increases **productivity** & job performance.
- <u>Higher student achievement</u> when regular staff present
- Boosts morale and improves quality of life
- Saves **money** for employee and employer

Primary Costs

• Health benefit cost

- Group medical and prescription plan
- Dental plan
- Vision plan
- COBRA payments
- Administrative cost
- Presenteeism
- Workers' compensation costs
- Sick leave costs
- STD costs
- LTD costs
- Life insurance & ADD costs

Wellness can directly and indirectly save on all of the above.



2015/16 District Programs & Campaign Topics

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- Biometric Screenings (Vitality Checks)
- Diabetic Care Program
- Diabetes Prevention Program through YMCA– 16 week
- Employee Assistance Program
- Employee Wellness Champion Program: Getting Organized, Going Green, Resilience, Team Building
- Flu Shot Clinics
- HumanaVitality: Risk Assessment with individual goals and rewards, health coaching and insurance premium reduction
- Physical Activity: Step Challenge, Kickball
- Tobacco Cessation

Wellness Champions

In 2015-2016, we had <u>140</u> Wellness Champions participating in the Be Smart Worksite Wellness Program, delivering wellness programs to <u>96%</u> of our worksites!

2015/2016 Employee Wellness Year-end Survey Results

91% of survey respondents indicated knowing who their Wellness Champion is

43% indicated that their Wellness Champion was their main motivator for participating in wellness programs.



Wellness Champion Program Details – 2015-2016

Some of the events the Wellness Champions facilitated:

• Team Building/Resilience

113 programs, <u>3260</u> participants

Fitness Programs

- 7<u>8</u> Programs, <u>1186</u> participants
- Programs:
 - Kickball League
 - Walking programs or walk events
 - Yoga programs
 - Zumba programs
 - Boot Camp programs

• Vitality Checks

<u>67</u> programs, <u>1617</u> participants

• Nutrition Programs

- 38 programs, <u>1115</u> participants involved in healthy eating programs
 - × Healthy cooking demos, salad days



District Programs

EAP: Health Advocate offers up to **<u>8 FREE sessions per incident</u>** with a licensed professional for staff and family members living in the home.

• 2015/16 Utilization 7-8% vs. industry standard of 2-3%

DIABETIC CARE PROGRAM: Allows participating PCS Humana members, spouses and dependents to receive prescription diabetic supplies at <u>no charge</u>.

• (51%) 142 Engaged members

DIABETIC PREVENTION PROGRAM THROUGH YMCA:

- 120 PCS employees enrolled
- 85% attended 12 or more of the 16 sessions
- 1,089 total pounds lost, 5.3% average weight loss

TOBACCO CESSATION PROGRAM:

- 15 employees attended
- 99% indicated receiving the support and tools needed to become tobacco free.



HumanaVitality Program

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HumanaVitality Return on Investment

Although PCS is still in year two of the program, a 3 year Humana Research Study has shown that after three years, employees who are more engaged (Silver Status or above) with HumanaVitality have :

- 26% fewer unscheduled absences
- 10% decline in health care claims costs
- 10% less chronic conditions due to lifestyle (BMI, Tobacco use, and Stress)
- more likely to use healthcare for routine check-ups, physicals, and preventative screening
- fewer visits to the hospital and emergency room.

HumanaVitality Program Name Change to **Go 365** - Jan. 1, 2017

 August 2015 Year End Participation: <u>18%</u> Humana Vitality

- August 2016 Year End Participation: <u>23%</u>
- Program includes:
 - Risk Assessment
 - Team Challenges
 - Telephonic Coaching
 - Rewards
 - Premium Credit
 - (\$200-\$400 annually)

How it works?

Go365 makes it easier for members to earn more in the program.

With Bonus Bucks, members will earn big Bucks for reaching new Status levels. Plus members receive double Bonus Bucks when they re-earn their highest status from the previous program year.

We are eliminating confusing Mall discounts, and giving members more Bucks to spend on rewards.

We may wish to consider including non-Humana employees in the program in the future.

SMART START Newsletters

- SMART START Newsletter emailed to staff every other week.
- Along with our Wellness Champions, this is our most important way to communicate to the majority of our staff.
- Includes current promotions and programs, challenges, surveys, community events, testimonials, recipes, tips on navigating MyHumana website, EAP info, wellness websites & apps, and more.



2015/2016 Employee Wellness Year-end Survey Results

60% of survey hear about the BeSMART program initiative through the SMART START.

70% hear about initiatives through their Employee Wellness Champion.

Best in Class Wellness Programs

Must Haves:

Senior Level Support

- Cohesive Wellness Teams
- Data Driven
- Strategic Operating Plan
- Appropriate Interventions
- Supportive Environment
- Evaluating Outcomes
- Belief That Small Changes Matter

2015/2016 Employee Wellness Year-end Survey Results

90% of survey respondents felt the leadership at their worksite supports employee wellness.

89% felt their peers placed importance on employee wellness.

Testimonials

- "Love this program [Humana Vitality]-- it has helped me to lose weight and to eat properly and exercise more. I love the fact that I can save money and earn rewards. Getting Weight Watchers has been a true Godsend for me." – Survey respondent
- "I think this program is awesome as it opens the eyes to better health. The Smart Start Newsletter is always a welcome sight to my inbox. I read it top to bottom and love the recipes offered." – Survey respondent
- "I credit your program with getting me started on the right path....I am at my lightest 35 lbs down and have a commitment to continue for life, keeping the balance with my new learnings." – YMCA DPP Participant

2015/2016 Employee Wellness Year-end Survey Results

75% of survey respondents indicated that the BeSMART wellness program has helped them to improve their health.

Be SMART, Be WELL!



